

Information and Support

Office of the Public Guardian – Fact Sheet

The Office of the Public Guardian operates a free information service for the general community about guardianship.

A guardian makes specific health and lifestyle decisions for people who are unable to make decisions with support, or when the support they have around them is not working in their best interests. To require a guardian, a person must be over 16 years of age and unable to make decisions with informal support.

Our Information and Support Service can assist you with your questions about:

- Guardianship
- Alternatives to guardianship
- Supported decision making
- Person Responsible
- The role of The Public Guardian

We provide a range of free publications in easy read, audio formats, and other languages that can be accessed online or mailed to you. If we are unable to assist you, we will attempt to refer you to an agency or service that can.

Community Education

The Information and Support Service provides community education sessions, in regional and metropolitan areas within NSW for groups of 15 or more. The sessions are presented by staff experienced in the areas of guardianship and disability, and are generally provided without cost. Community education sessions are provided on the following topics:

- Guardianship
- Alternatives to guardianship
- Supported Decision Making

- The role of the Public Guardian
- Capacity and decision-making
- Person responsible
- The roles of the Guardianship Division of the NSW Civil and Administrative Tribunal (NCAT), the Office of the Public Guardian and the NSW Trustee and Guardian
- Planning ahead

You can find a community education booking form on our [website](#).

Operating hours

Information and Support operates between 9am and 5pm Monday to Friday, except Public Holidays.

How to contact us



Speak to an Information Support Officer:
02 8688 6070
1800 451 510 for country callers



Write to us at:
Public Guardian
Locked Bag 5116
Parramatta NSW 2124
Fax: 02 8688 9797



You can contact us through the National Relay Service on 1800 882 889



Email us or visit our website:
informationsupport@opg.nsw.gov.au
www.publicguardian.justice.nsw.gov.au



If English is your second language, you can contact us through the Translating and Interpreting Service on 131 450.